

# II Semester B.B.A. Examination, August/September 2023 (NEP) BUSINESS ADMINISTRATION Paper – 2.2: Human Resource Management

Time: 2½ Hours Max. Marks: 60

Instruction: Answer should be written in English only.

## SECTION - A

- I. Answer any 6 sub-questions. Each sub-question carries two marks. (6×2=12)
  - 1) a) Define Recruitment.
    - b) What is meant by promotion?
    - c) What is lay-off?
    - d) What do you mean by remuneration?
    - e) What is meant by preliminary interview?
    - f) What is monotony?
    - g) Give the meaning of incentive scheme.
    - h) What is right sizing of workforce?

### SECTION - B

- II. Answer any 3 questions. Each question carries four marks. (3×4=12)
  - 2) What is attrition? Mention the types of attrition.
  - 3) What are the objectives of training?

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- 4) Discuss the importance of performance appraisal.
- 5) Mention the objectives of induction programme.
- 6) Explain the types of interviews.

# SECTION - C

III. Answer any 3 questions. Each question carries twelve marks.

 $(3 \times 12 = 36)$ 

- 7) Discuss the duties and responsibilities of HR Manager.
- 8) Briefly explain the various sources of recruitment.
- 9) Explain the various training methods.
- 10) Explain the bases of promotion.
- 11) Explain in brief the models of employee engagement.